



AK MONEY

**Online Remittance Portal
User Guide**

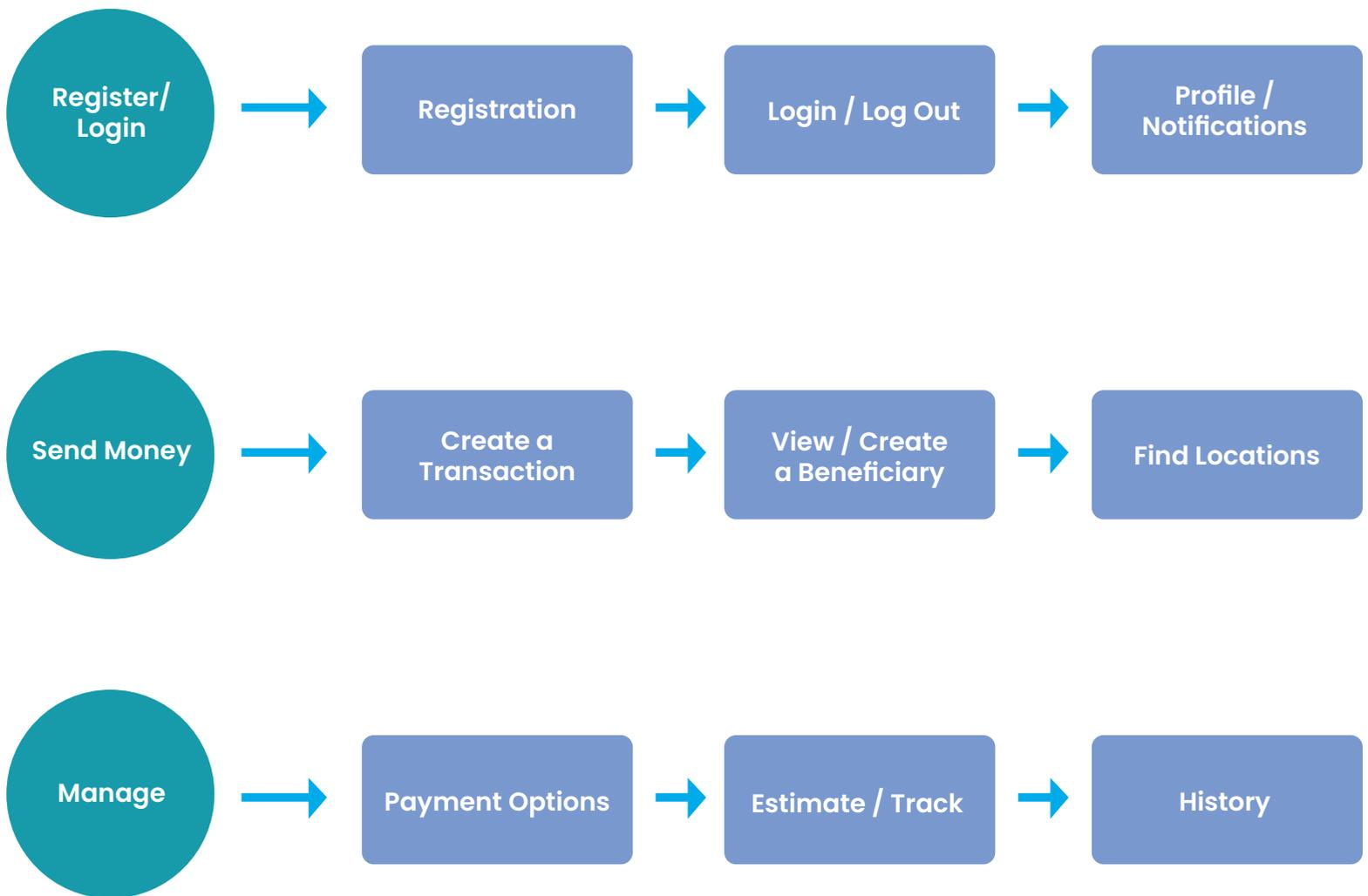
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INTRODUCTION

In order to better the customer experience of using AK Money Remittance Portal, We have created this User Guide, to explain how customers can register & login. Also included is how you can send money and information on mangement tools available to assit you before and after transactions have been created or sent.

Below are some of the subject highlights covered in the User Guide.



2 REGISTRATION

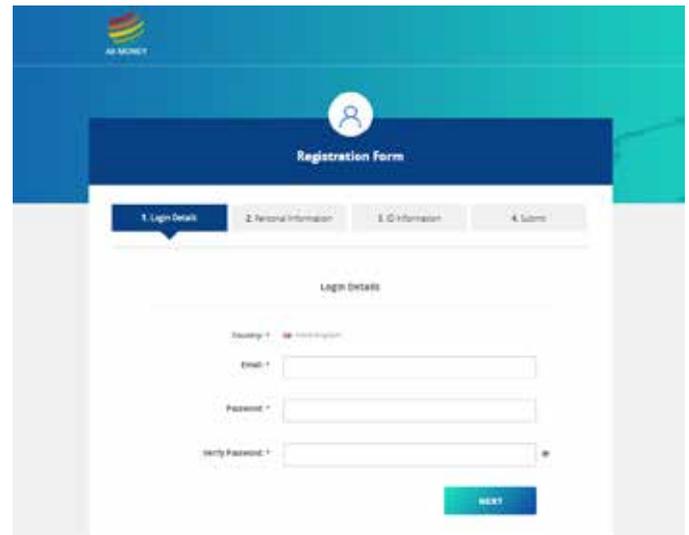
This section describes the registration process that the customer will go through and the screenshots in this section are from the perspective of the Customer.

Please note that all fields marked "*" are mandatory and must be completed.

2.1.Login Details

To commence the registration process, click on Personal tab to register. You will be taken to Login Details screen. Fill out the details as shown below.

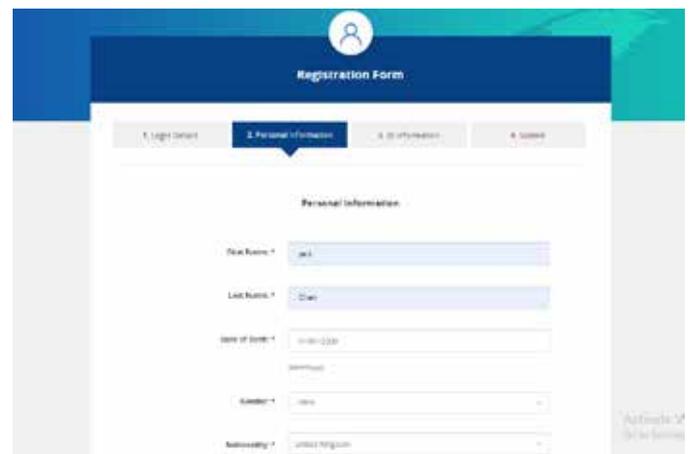
Click on **Next** when done.



The screenshot shows the 'Registration Form' with a progress bar at the top indicating four steps: 1. Login Details (active), 2. Personal Information, 3. ID Information, and 4. Submit. The 'Login Details' section contains the following fields: 'Country' with a dropdown menu, 'Email' with a text input field, 'Password' with a text input field, and 'Verify Password' with a text input field. A 'NEXT' button is located at the bottom right of the form.

2.2.Personal Information

Fill out the **Personal information** screen using your identity document and click on **Next**



The screenshot shows the 'Registration Form' with the progress bar updated to '2. Personal Information'. The 'Personal Information' section includes the following fields: 'First Name' with a text input field containing 'Jack', 'Last Name' with a text input field containing 'Doe', 'Date of Birth' with a date picker showing '10/10/2020', 'Gender' with a dropdown menu set to 'Male', and 'Nationality' with a dropdown menu set to 'United Kingdom'. A 'NEXT' button is visible at the bottom right.

2.3.Contact Information

You will now be on the **Contact Information** screen. Fill out the details and enter mobile number

Click on **Next**.

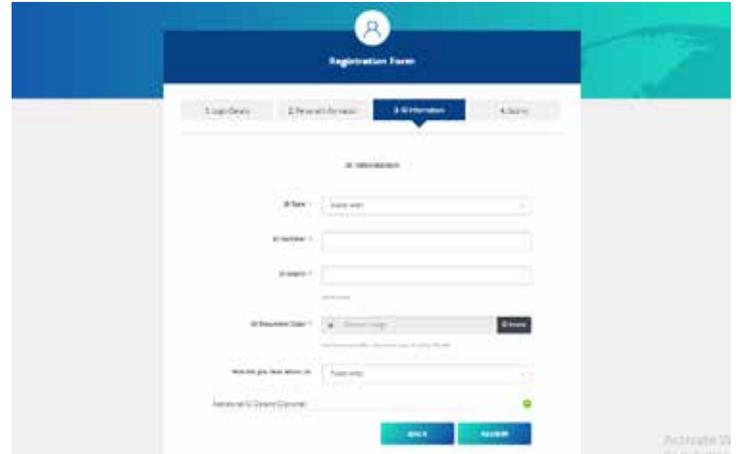


The screenshot shows the 'Registration Form' with the progress bar updated to '3. ID Information'. The 'Contact Information' section includes the following fields: 'Postcode' with a text input field and a 'LOOKUP ADDRESS' button, 'Address Line 1' with a text input field, 'Town / City' with a text input field, and 'Mobile' with a text input field containing '9876543210'. A 'NEXT' button is located at the bottom right.

2.4. Contact Information Cont.

Note: If the customer inputs a valid Post/ZIP code, he/she can then click on “**Lookup Address**” and the area from the popup list.

Click on **Next**.



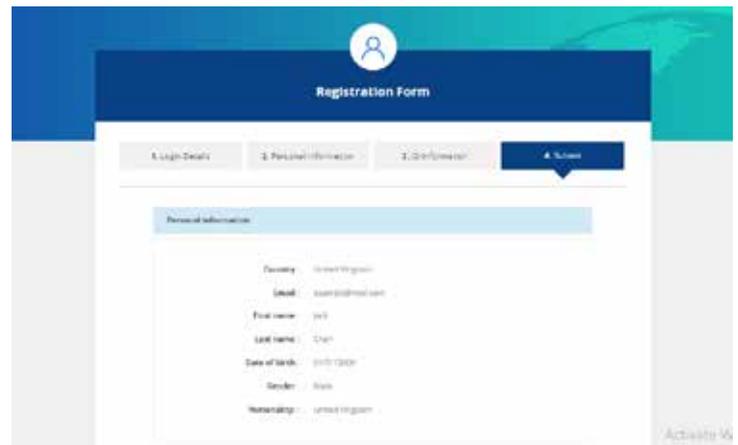
The screenshot shows the 'Registration Form' with a progress bar at the top indicating four steps: 1. Login Details, 2. Personal Information, 3. ID Information (highlighted), and 4. Review. The 'ID Information' section contains the following fields: 'ID Type' (a dropdown menu), 'ID Number' (a text input field), 'ID Expiry' (a date input field), 'ID Document ID' (a dropdown menu with an 'Upload' button), 'Where did you find this ID?' (a dropdown menu), and 'Additional ID Details' (a text area). At the bottom of the form are 'Back' and 'Next' buttons.

2.5 ID Information

Fill out the ID information screen. Enter the ID details and expiry date. Click upload tab to attach the relevant ID.

Repeat the same process for second ID section.

Click on **Next**.

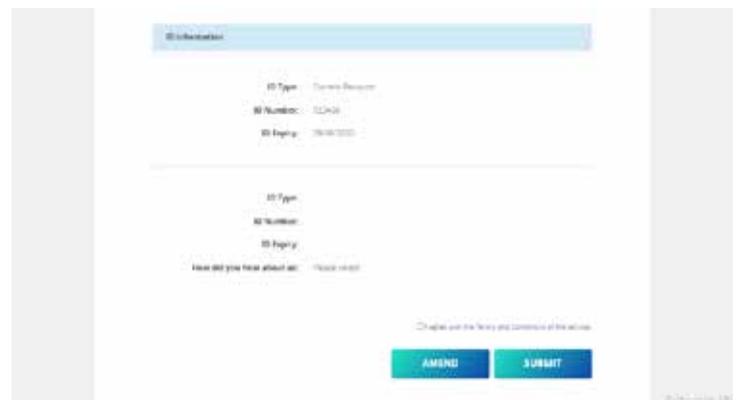


The screenshot shows the 'Registration Form' with a progress bar at the top indicating four steps: 1. Login Details, 2. Personal Information, 3. ID Information, and 4. Review (highlighted). The 'Review' section displays a summary of the 'Personal Information' entered: 'Country: United Kingdom', 'Email: user@akmoney.com', 'First name: JAY', 'Last Name: CHAN', 'Date of Birth: 01/01/2000', 'Gender: Male', and 'Nationality: United Kingdom'. At the bottom right, there is an 'Activate W' button.

2.6 Terms & Conditions

You will now be taken to the Review section. Once you have checked all the information entered is correct. Click on to check the box of Terms & Conditions. If any information entered is not correct, click on the Amend tab, this will allow you to go back and update the relevant section.

Click on **Submit**.



This screenshot is a close-up of the 'ID Information' section within the 'Review' step. It shows two 'ID Information' entries. The first entry has 'ID Type: Driving License', 'ID Number: 12345', and 'ID Expiry: 15/01/2020'. The second entry has 'ID Type:', 'ID Number:', and 'ID Expiry:'. Below the entries is a checkbox labeled 'I have read your terms about us:' and a 'Next step' button. At the bottom right, there are 'AMEND' and 'SUBMIT' buttons. A small text at the bottom right says 'I agree with the terms and conditions of the website'.

2.7 Confirm

Once you have selected the **Submit** tab, a verification email will be sent to your registered email address to verify with an activation code. Copy and paste code into the **Enter Verification** box.

click on **Confirmation Registration**.

The screenshot shows the 'Registration Form' page with a teal header and a navigation bar. The form is divided into three sections: 'Personal Information', 'Contact Information', and 'ID Information'. Each section contains a list of fields with their respective values. At the bottom, there are 'AMEND' and 'SUBMIT' buttons.

Section	Field	Value
Personal Information	Country	United Kingdom
	Email	user@akmoney.com
	First name	John
	Last name	DOE
	Date of birth	01/01/1980
	Gender	Male
	Nationality	United Kingdom
Contact Information	Address Line 1	123 Main St
	Address Line 2	
	City	London
	Post/ZIP code	EC1A 1BB
	Country	United Kingdom
	Telephone	
	Mobile	07700 123456
ID Information	ID Type	Current Passport
	ID Number	123456789
	ID Expiry	31/12/2021
ID Information	ID Type	
	ID Number	
	ID Expiry	

2.8 Registration - Success

By clicking the submit button, a verification code will get sent to your provided mobile number. Once you enter the correct verification code from your SMS and submit your registration application, you will be redirected to the login page, your application will be reviewed by the compliance team and your account will be activated.

The screenshot shows the 'Confirmation Registration' page. It features a 'Enter Verification' input field and two buttons: 'SEND CODE' and 'CONFIRM REGISTRATION'. A message above the input field states: 'A verification code has been sent to your Mobile or Email. To complete your registration, please enter the verification code below and click Confirm Registration.'

3 LOGIN

The Remitter (Customer) can access the AK Money Online Remittance Portal from the URL (<http://https://app.akmoney.co.uk/login>).

To Login, enter your email address and password created at time of registration

Click on **Submit**.

3.1 Forgot Password

If you have forgotten your password. Click on Forgot Password on the Login Screen. Enter your email address and your date of birth.

Click on **Submit**.

An email will be sent to you with a token reference number. Copy and insert the reference number into the Token box. Enter a new password along with your registered email address.

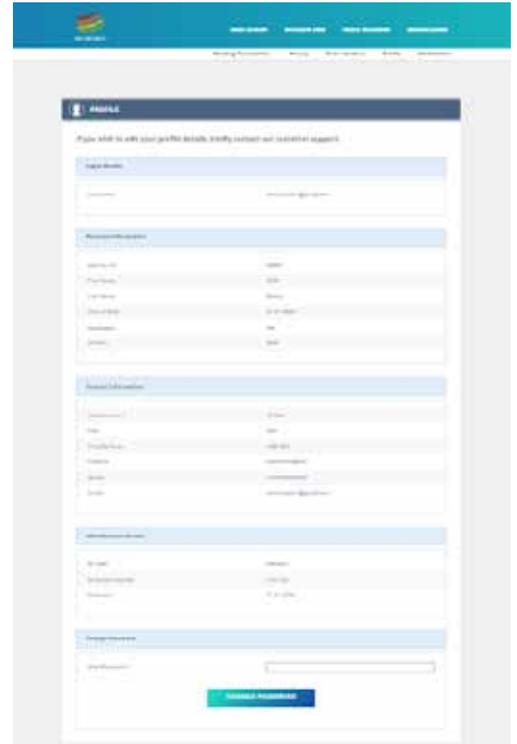
Click on **Submit**, and your password will be reset.

4 PROFILE

To view your profile information, once logged in to the system, click on the Profile tab in the top menu bar. This section explains the customer information held in the AK Money Remittance Portal. To view your profile information, click on the Profile tab in the top menu bar.

4.1 Information

The information displayed is the data filled in at time of application. If any details are incorrect or outdated, click **Edit Profile** and update the relevant section.



The screenshot shows the 'PROFILE' page in the AK Money Remittance Portal. The page is divided into several sections for editing information:

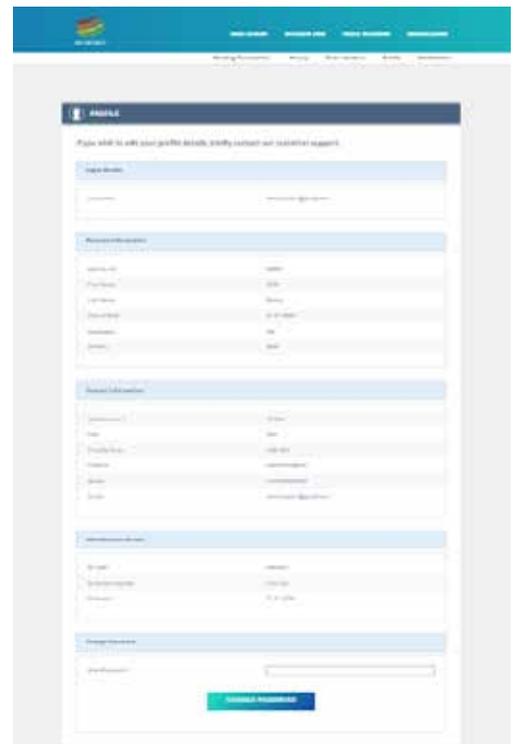
- Personal Information:** Includes fields for Name, Date of Birth, Gender, Nationality, and Address.
- Business Information:** Includes fields for Business Name, Type, and Address.
- Identification Information:** Includes fields for ID Number, Issued Date, and Expiry Date.
- Contact Information:** Includes fields for Email and Phone Number.

At the bottom of the page, there is a 'Change Password' button.

4.2 Change Password

At the bottom of the profile page you can change your password by entering in new password section and pressing update.

If you wish to update your password, simply click **Edit Profile** at the bottom of the page. Enter your new password, and click on **Change Password**.



This screenshot is identical to the one above, showing the 'PROFILE' page. It highlights the 'Change Password' button at the bottom of the page, which is used to update the user's password.

5 NOTIFICATIONS

This section explains how you are able to set and manage your notification settings. To view notifications click on the Notifications tab in the top menu bar.

Country

This should display the country of registration.

Languages

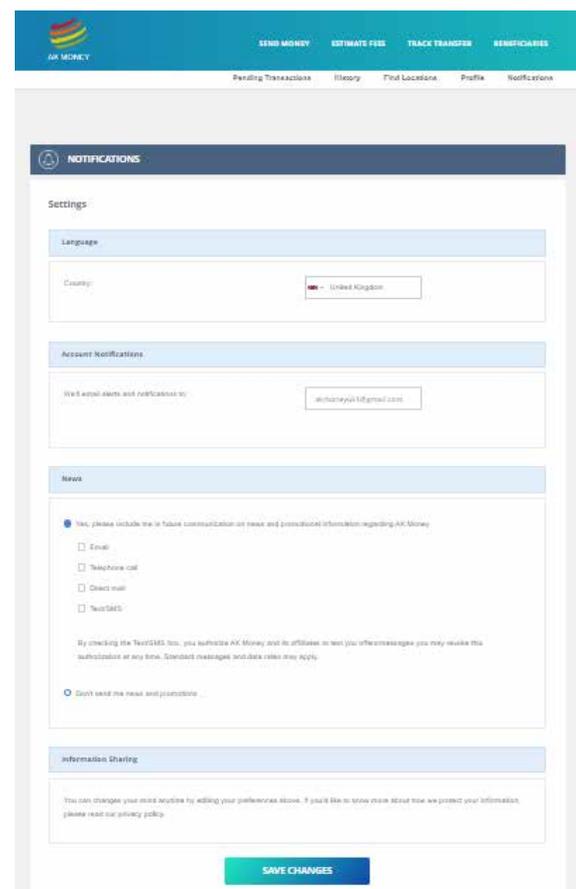
Allows you to select the preferred language you wish to display the portal in.

Account Notifications

The email displayed is the default email address that any information or activities on AK Money Remittance platform will be sent to.

News

This section allows you to set news alerts according to your preference. You can select either one or all methods, which are Email, Telephone, Direct Mail or Text SMS.



The screenshot shows the AK Money web interface. At the top, there is a navigation bar with the AK Money logo and menu items: SEND MONEY, ESTIMATE FEES, TRACK TRANSFER, and REMITTANCES. Below this is a secondary menu with: Pending Transactions, History, Find Locations, Profile, and Notifications. The main content area is titled 'NOTIFICATIONS' and contains several sections: 'Settings' with a 'Language' dropdown and a 'Country' dropdown set to 'United Kingdom'; 'Account Notifications' with a 'We'll email alerts and notifications to:' field containing 'akmoney@akmoney.com'; 'News' with a radio button selected for 'Yes, please include me in future communication on news and promotional information regarding AK Money' and checkboxes for 'Email', 'Telephone call', 'Direct mail', and 'TextSMS'; and 'Information Sharing' with a note about privacy policy. A 'SAVE CHANGES' button is at the bottom.

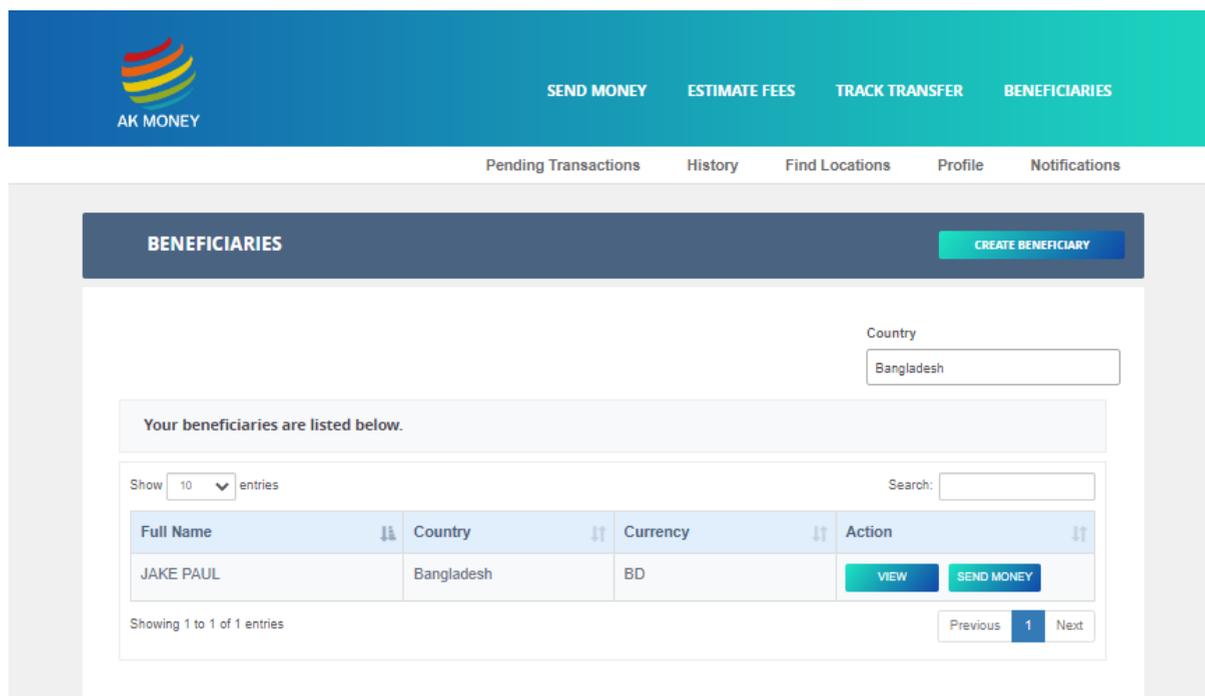
6 BENEFICIARY MANAGEMENT

This section describes how a customer (Remitter) can add, manage and view beneficiaries in AK Money Portal.

1. Log in to the portal using the **User Email Address and Password** you (the Customer) provided during the registration process.

2. Once you have logged into the AK Money Remittance Portal, click on **Beneficiaries**. You can also view and add beneficiaries by selecting **Send Money**, where you will be able to view, select or create a new beneficiary.

3. To add a new beneficiary click on **Create Beneficiary** tab.



6.1 Beneficiary - Create

Fill in all the required fields listed on Create Beneficiary page.

You also have the option to provide the ID information.

If your preferred method of pay out is to a bank account, enter the account number of the beneficiary.

If your preferred method of pay out is cash, select the country, state and city from the dropdown menu.

Click on **Save**.

The screenshot shows the 'ADD BENEFICIARY' form with the following fields and values:

- Country: England
- First Name: John
- Last Name: Doe
- City: Dublin
- Mobile Number: +353 1 2345678
- Additional Beneficiary Details (Optional): (Optional)
- Collection Method: Account Transfer, Cash Collection
- Account Transfer: (Optional)
- Bank: Bank of Ireland
- State: Dublin
- City: Dublin
- Branch: Dublin Branch
- Account Number: (Optional)
- Cash Collection: (Optional)
- State: (Optional)
- City: (Optional)
- Collection Point: (Optional)

A **SAVE** button is located at the bottom right of the form.

6.2 Utility Bill

If you need to pay a utility bill in your name aboard, click on send money tab from the top menu bar, click on **Utility Bill Payment** button.

Fill in the details of the utility company, account number and address and bank details as prompted and click on **Next**.

The screenshot shows the 'SEND MONEY' interface for a utility bill payment. It is divided into three main sections: Beneficiary Details, Collection Method, and Transaction Details. The 'SEND MONEY' logo is at the top left. A progress bar at the top indicates '1 Create', '2 Payment', and '3 Confirm'. The 'Beneficiary Details' section includes a 'Beneficiary #' field with a 'SELECT NUMBER' button and a 'Beneficiary Name' field with the value 'JAKE PAUL'. The 'Collection Method' section has a 'Collection Method' label and two radio buttons: 'Amount Transfer' (unselected) and 'Cash Debit' (selected). The 'Transaction Details' section includes 'Collection Point #' and 'State' (dropdown menu showing 'Apex, NC'), 'City' (dropdown menu showing 'Apex, NC'), and 'Collection Point' (dropdown menu showing 'Apex Bank (ATM Cash/Debit System)'). Below this are 'Source of Funds' (dropdown menu showing 'Salary') and 'Payment of Transaction' (dropdown menu showing '100%'). The 'Amount' section includes 'Transaction Amount' (dropdown menu showing '\$100'), 'Destination Currency' (dropdown menu showing '\$'), 'Network Type' (radio buttons for 'Real-time (Pending Charge) - SMP' and 'Real-time (Instant) - RTT', with 'SMP' selected), 'Transaction Amount' (input field showing '\$100.00'), and 'Destination Amount' (input field showing '\$100.00'). A 'CALCULATE' button is present. At the bottom, a summary table shows: 'Send Amount' (\$24,000.00), 'Bank' (14,000,0019), 'Receiver Amount' (\$23,750.00), 'Collection' (\$24.00), and 'Total Amount to Pay' (\$24,000.00).

6.3 Edit / Amend Beneficiary

If you need to edit or amend beneficiary **details**, click on Beneficiaries tab from the top menu bar. Click on the Details icon, edit or update the information and click **Save**.

EDIT BENEFICIARY

Country *

First Name *

Last Name *

City *

Mobile *

Add More Beneficiary Details (Optional)

Collection Method

Collection Method * Please select how you would like your beneficiary to receive the funds.

- Account Transfer
- Cash Collection

Account Transfer

Please enter the bank details for your beneficiary's bank account.

Bank *

State *

City *

Branch *

Account Number *

Cash Collection

Please enter your beneficiary's cash collection details.

Collection Point * Enter Cash Collection information if you wish to use Cash Collection as a method to receive the beneficiary.

State *

City *

Collection Point *

SAVE

7 SEND MONEY

This section describes how you can create or send money transactions.

7.1 Create

Select a beneficiary who you want to send money to from the list of saved beneficiaries.

If you need to create a beneficiary then select Create tab. Enter the beneficiary details (see section 6 Beneficiary Management for further instructions).

Transfer Type:

Select how you would like the beneficiary to be paid i.e. Bank Transfer or Cash Collection

Transfer details:

Enter the source of income along with the purpose of remittance from the dropdown menu.

Select the collection point of where you would like the beneficiary to collect funds from or in case of bank transfer it will automatically pick up the bank details.

Amount:

If you wish to pay the beneficiary a certain GBP equivalent amount select Remitter to Send option. If you wish the beneficiary to receive a fixed amount in their currency, select Beneficiary to Receive Option.

The screenshot shows the 'EDIT BENEFICIARY' form. At the top, there are navigation tabs: 'SEND MONEY', 'BENEFICIARY', 'TRACK TRANSACTIONS', and 'BENEFICIARIES'. Below the tabs, there are links for 'Pending Transactions', 'History', 'Print Transactions', 'Profile', and 'Self-Service'. The form itself is titled 'EDIT BENEFICIARY' and contains several sections:

- Country:** Fields for Country (dropdown), First Name, Last Name, City, and State (dropdown).
- Collection Method:** A section with a title 'Collection Method' and a note: 'Please select how you would like your beneficiary to receive the funds.' It has two radio buttons: 'Beneficiary to Receive' (selected) and 'Remitter to Send'.
- Account Transfer:** A section with a title 'Account Transfer' and a note: 'Please select the source of your beneficiary's collection.' It has fields for Bank (dropdown), State (dropdown), City (dropdown), Branch (dropdown), and Account Number (text input).
- Cash Collection:** A section with a title 'Cash Collection' and a note: 'Please select your beneficiary's collection point.' It has fields for State (dropdown), City (dropdown), and Collection Point (dropdown).

A blue 'Save' button is located at the bottom right of the form.

7.2 Payment Option

Select the method of payment you wish to use to settle the transaction with [AK Money](#).

The screenshot displays the 'SEND MONEY' interface. At the top, there is a blue header with the AK Money logo and navigation links: SEND MONEY, ESTIMATE FEES, TRACK TRANSFER, and BENEFICIARIES. Below this is a secondary navigation bar with links: Pending Transactions, History, Find Locations, Profile, and Notifications. The main content area is titled 'SEND MONEY' and features a three-step progress bar: 1 Create, 2 Payment (active), and 3 Confirm. The 'Payment Method' section is highlighted with a blue arrow. It contains a label 'Payment Method: *' and a prompt 'Please select Payment Method for this transaction.' There are two radio button options: 'Bank Transfer' (selected) and 'Card Payment'. The 'Card Payment' option includes logos for Mastercard and VISA. At the bottom of the form, there are two buttons: 'BACK' and 'NEXT'. A small watermark 'Activate W' is visible in the bottom right corner of the form area.

7.3 Confirm or Amend

A summary of the information entered will appear on this page. If any of the details are incorrect or you wish to amend anything, click **Amend Details** button. If the details are correct then click on **Confirm** button.

An email will be sent to the registered email address with a verification code, copy the code in to the verification box and click on **Confirm Transfer**.

SEND MONEY

SEND MONEY ESTIMATE FEE TRACK TRANSFER BENEFICIARIES

Pending Transactions History Find Locations Profile Notifications

1 Create 2 Payment 3 Confirm

Beneficiary Details

Name: JACK PAUL
Mobile: +88193100789
City: Dhaka
Country: Bangladesh

Transaction Details

Collection Method: Cash Collection
Collection Point: Agrani Bank PFI Cash Pickup, Agrani PFI Cash Collection, Agrani PFI Cash Collection
City: Agrani/Ag PFI
State: Agrani/Ag PFI
Source of Income: Other
Purpose of Transaction: Other
Payment Method: Bank Transfer

Amount

Send Amount: GBP 100.00
Rate: 116.85435716
Receive Amount: BDT 11685.46
Commission: GBP 0
Total Amount to Pay: GBP 100.00

CANCEL AMEND DETAILS CONFIRM

7.4 Transfer Details

You will be taken to the Transfer Details screen where you will be issued with a transaction reference. The selected payment method that you chose when you created the transaction, will be shown on the bottom of the screen with bank details or will be a link to pay for the transaction.

AK MONEY

SEND MONEY ESTIMATE FEE TRACK TRANSFER BENEFICIARIES

Pending Transactions History Find Locations Profile Notifications

Your transaction ref number is: 112716230294

You may now proceed to pay for your transaction. Please contact us on 0203 327 7700 if you require assistance.

Transaction Status

Transaction Ref: 112716230294
Transaction Status: PENDING_CLEARANCE
Creation Date: 2022-06-24

Beneficiary Details +

Transaction Details +

Amount

Send Amount: GBP 100.00
Rate: GBP to BDT = 118.752700
Receive Amount: BDT 11887.00
Commission: GBP 0.00
Total Amount to Pay: GBP 100

Banking Details

Please make a bank account transfer to pay for your transaction using the following banking details. Use your transaction ref number as the reference for the payment.

Account Name: AK Money
Bank Name: Clear Bank
Account Number: 00000000
Sort Code: 04-15-18

We do not accept payments from Business Accounts or Third-Party Accounts.
Please pay for this transaction from your own Personal Bank account only.

Close

8 PAYMENT METHODS

This section explains the methods which you can use to pay for transactions.

During the creation of a transaction you can select to pay via Debit Card, Bank Transfer or Sofort. Your preferred payment type should be selected before you click **Next**. Once the transaction has been completed, the summary screen will display the link or details to make the payment for the transaction.

If a transaction has already been created and you wish to pay, select the **Details** icon from the in process section on the dashboard. You will be taken to the summary screen with the link or details to make the payment for the transaction.

8.1 By Debit Card

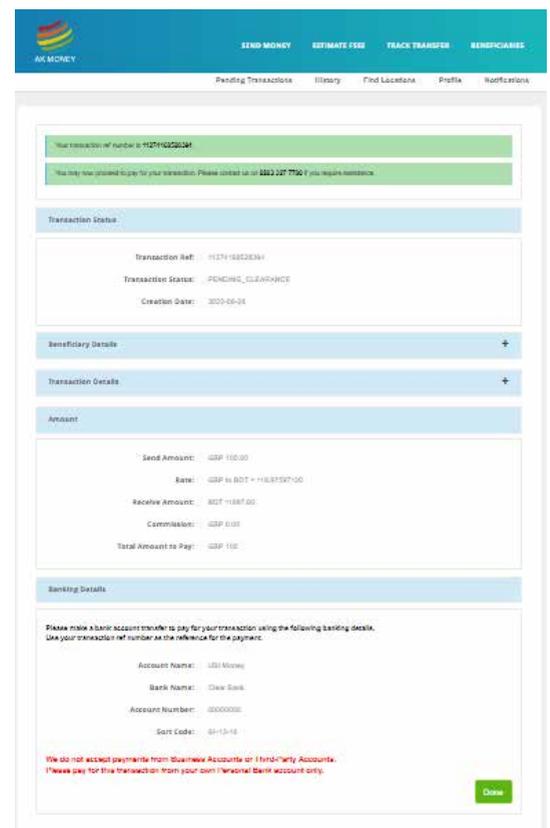
You can choose to pay for your transfer with your debit card, click on the "Pay for Transfer" tab at the end of placing a transfer and you will be taken to secure payment section.

8.2 By Bank Transfer

You can make online payments to our account via FASTA or Swift.

5.7. Bank Transfer (SoFort)

With SOFORT banking you can pay easily and securely with your usual online banking login data. No registration is required.

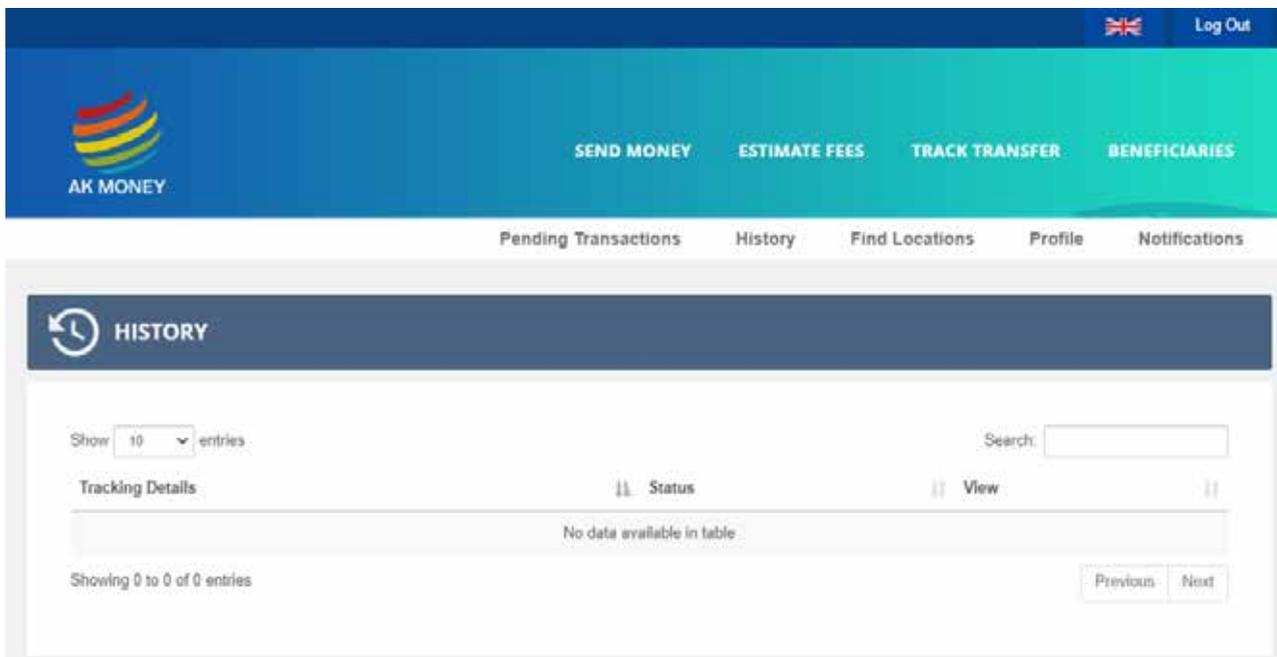


9 HISTORY

This section explains how you can view your transaction history,

Once you have successfully logged in, click on the plus sign on the main dashboard next to History. Alternatively you can select the **History** tab from the top menu bar,

You can view the name of the beneficiary, date, transaction reference number and the send currency total. You can view the details of the transaction by selecting the **Details** icon or if you would like to send another amount to the beneficiary simply select **Resend** icon.



10 PENDING TRANSACTIONS

All transactions which are created and awaiting payment can be viewed in the pending transactions section.

Once you have successfully logged in to the dashboard, Select pending transaction by clicking on the plus sign next to tab In Process.

This section explains how you can view any pending transactions which have been created and are awaiting payment or have not been collected.

Once you have successfully logged in, click on the plus sign on the main dashboard next to In Process

You can view the name of the beneficiary, date, transaction reference number and the send currency total. You can view the details of the transaction by selecting the **Details** icon or if you would like to send another amount to the beneficiary by selecting **Resend** icon.

The screenshot displays the AK Money dashboard. At the top, there is a navigation bar with the AK Money logo and menu items: SEND MONEY, ESTIMATE FEES, TRACK TRANSFER, and BENEFICIARIES. Below this is a secondary navigation bar with links for Pending Transactions, History, Find Locations, Profile, and Notifications. The main content area is titled 'PENDING TRANSACTIONS' and features a 'Download CSV' button and a 'Total Amount to Pay: GBP 100.00' indicator. A table lists pending transactions with columns for Tracking Details, Status, and View. One transaction is shown for 'JAKE PAUL' on '28/06/2022' with a status of 'PENDING_CLEARANCE' and a reference number '11274168528394'. A 'View Details' button is next to the transaction. At the bottom, there is a 'Showing 1 to 1 of 1 entries' message and a 'Previous' button.

11 ESTIMATE FEES

This section explains how you can check the cost of sending and exchange rates without or before creating a transaction. Click on **Estimate Fees** tab from the top menu bar.

Select the From Country (the country you are sending from) and the To Country (the country you are sending to) using the dropdown menu.

Select the Transfer Type i.e. Cash Collection or Bank Transfer.

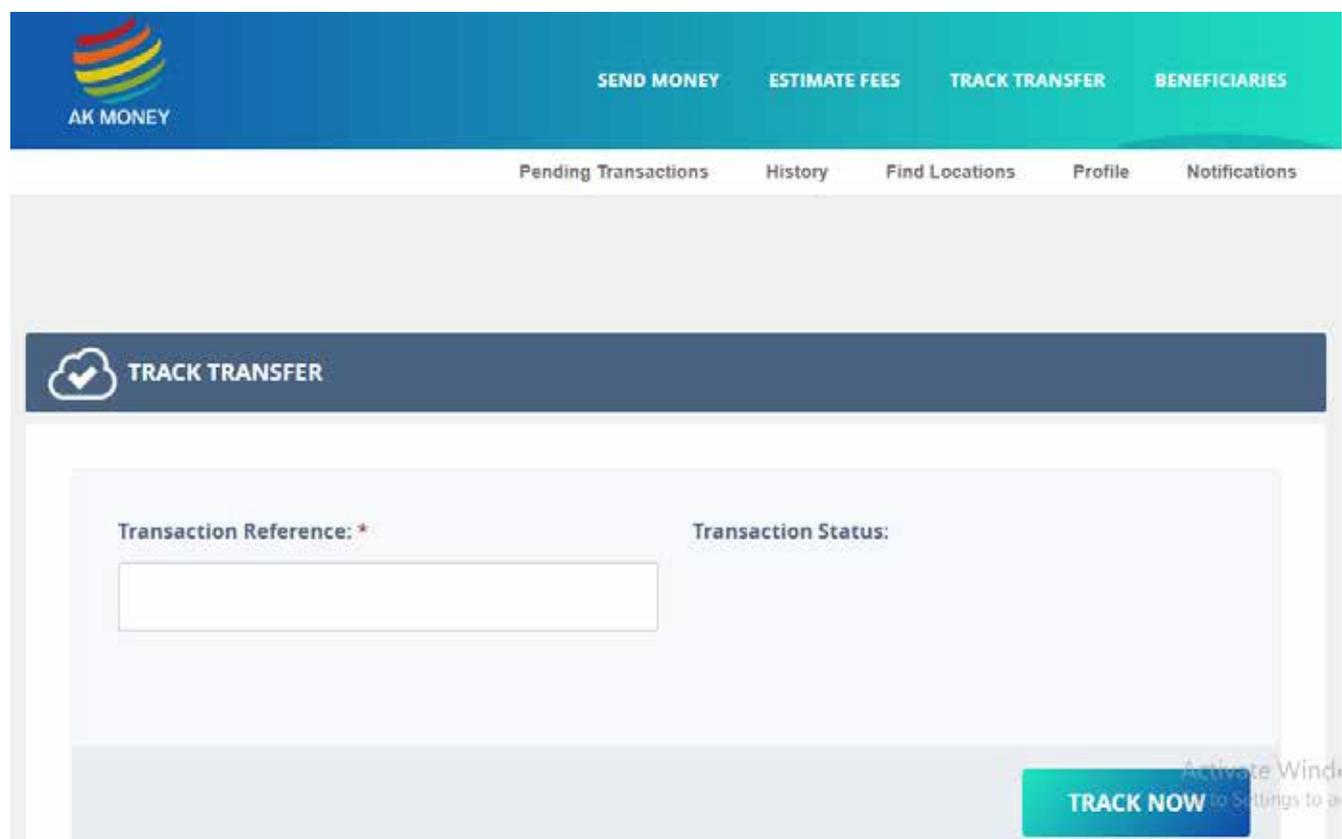
Enter the amount in Remitter to Send section or the Beneficiary to Receive section. Click on the **Check Fees** tab, the exchange rate and fees will be displayed.

The screenshot displays the 'ESTIMATE FEES' interface on the AK Money website. At the top, a blue navigation bar includes the AK Money logo and menu items: SEND MONEY, ESTIMATE FEES, TRACK TRANSFER, and BENEFICIARIES. Below this, a secondary navigation bar lists: Pending Transactions, History, Find Locations, Profile, and Notifications. The main content area features a dark blue header with a calculator icon and the text 'ESTIMATE FEES'. The form below is organized into two rows. The first row contains three dropdown menus: 'From Country' (set to United Kingdom), 'To Country' (set to Bangladesh (৳/টাকা)), and 'Collection Method' (set to Please Select). The second row contains two input sections: 'Remitter To Send' with a text box containing '0.00' and a currency dropdown set to 'GBP', followed by a dark blue 'Calculate' button; and 'Beneficiary To Receive' with a text box containing '0.00' and a currency dropdown set to 'INR', followed by a blue 'CHECK FEES' button. A small 'Window' notification is visible in the bottom right corner of the form area.

12 TRACK TRANSFER

If you would like to find out the status of a transfer you have sent, simply click on the **Track Transfer** tab from the top menu bar. Enter your transaction reference and click on **Check Now**.

Your transfer status will be displayed.



The screenshot shows the AK Money website interface. At the top, there is a navigation bar with the AK Money logo on the left and four menu items: SEND MONEY, ESTIMATE FEES, TRACK TRANSFER, and BENEFICIARIES. Below this, a secondary navigation bar contains links for Pending Transactions, History, Find Locations, Profile, and Notifications. The main content area features a dark blue header with a checkmark icon and the text TRACK TRANSFER. Below this header, there is a light blue form area. On the left, the label 'Transaction Reference: *' is positioned above a white input field. On the right, the label 'Transaction Status:' is positioned above a larger, empty white area. At the bottom right of the form area, there is a blue button with the text 'TRACK NOW'. A small, partially visible text 'Activate Wind to Settings to a' is located to the right of the button.

13 FIND LOCATIONS

This section explains how you can find cash pay out locations.

Once you have successfully logged in click on the **Find Locations** tab in the top menu bar.

Enter the country you wish to enquire about, select the state and city using the dropdown menu. Your results will be displayed automatically below.

Enter the Country using the dropdown box.

If you know the street, city, or post code you can enhance the search for more accurate results or search by Agent Name by clicking the check box.

Once your details are entered click on **Search** button.

AK MONEY

SEND MONEY ESTIMATE FEES TRACK TRANSFER BENEFICIARIES

Pending Transactions History Find Locations Profile Notifications

FIND LOCATION

Country State City

Afghanistan (افغانستان) Select State Select city

FIND

Activate Window
Go to Settings to activate

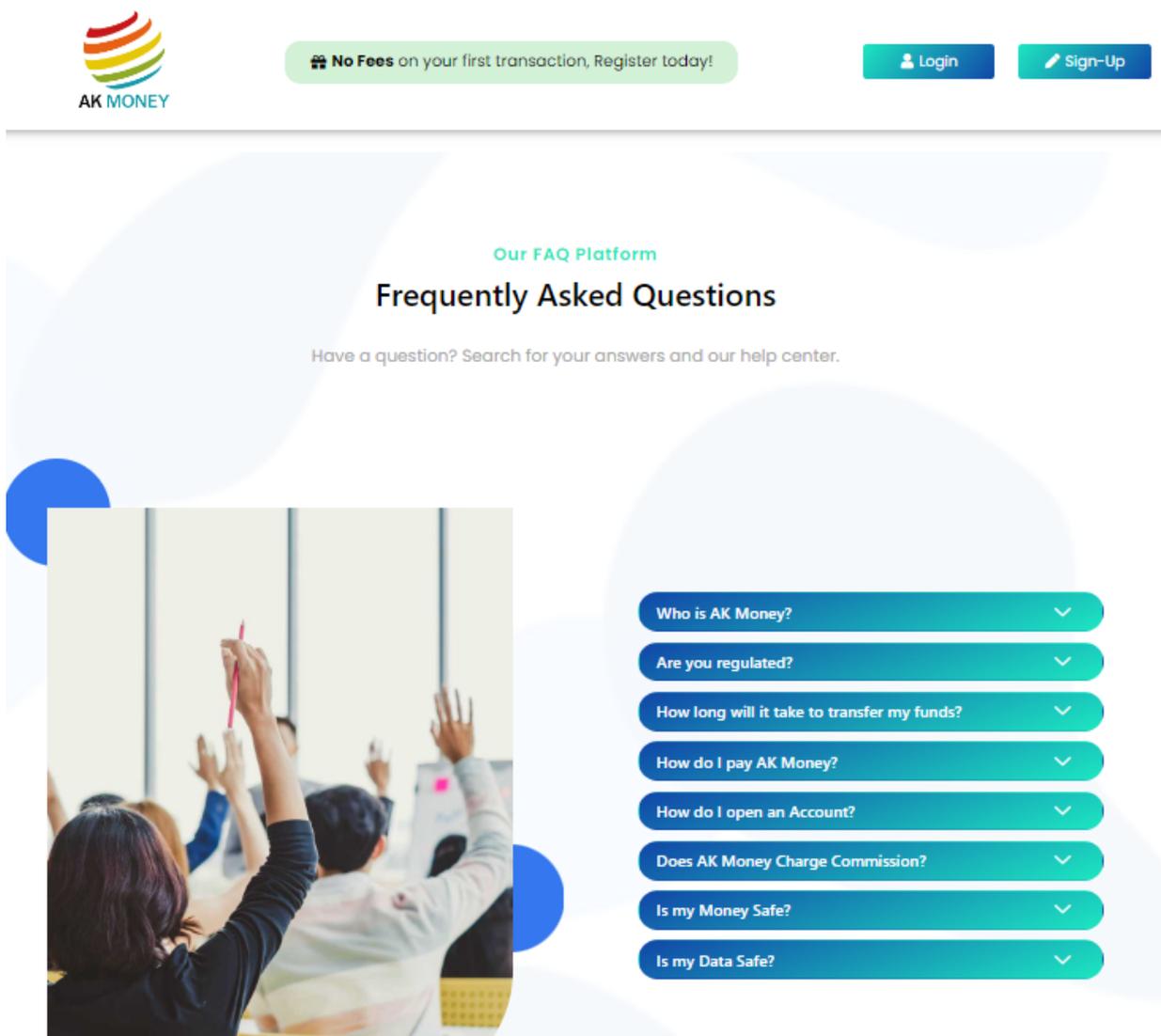
14 FAQ

This section explains how you can find answers to frequently asked questions. Once you have successfully logged in, Select the **FAQ** tab, from the bottom of the page.

There are four sections: Sending, Managing, Technical / Support and Fraud. To expand the sections, click on the plus sign. To collapse the section click on the minus sign.

Once you have identified the question simply click the plus sign to read the answer

If you do not find the answer to your query please call our support line on 0203 327 7780 and we will be more than happy to assist you.

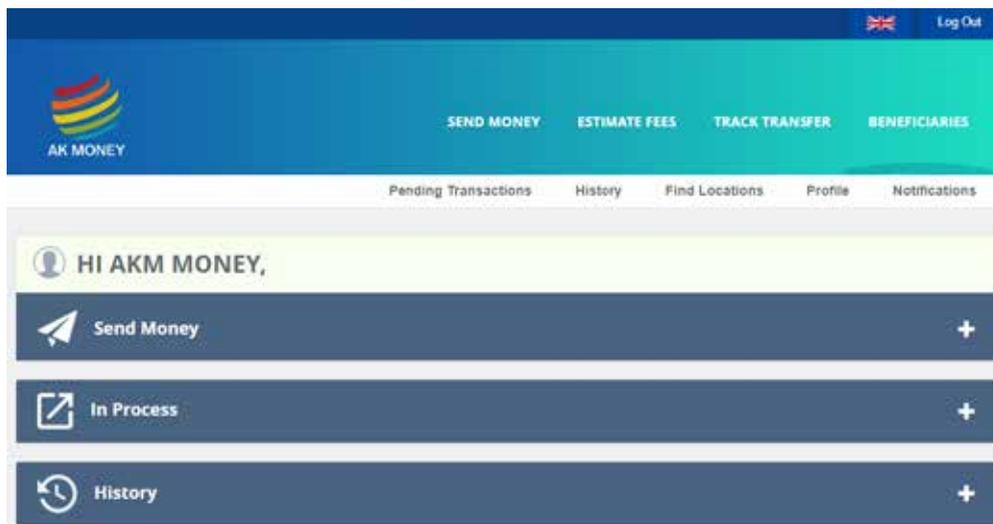


The screenshot shows the AK Money website header with the logo, a promotional banner for "No Fees on your first transaction, Register today!", and "Login" and "Sign-Up" buttons. Below the header is a section titled "Our FAQ Platform" with the heading "Frequently Asked Questions" and the text "Have a question? Search for your answers and our help center." To the left is a photo of a classroom with students raising their hands. To the right is a vertical list of ten FAQ items, each in a teal button with a downward arrow:

- Who is AK Money?
- Are you regulated?
- How long will it take to transfer my funds?
- How do I pay AK Money?
- How do I open an Account?
- Does AK Money Charge Commission?
- Is my Money Safe?
- Is my Data Safe?

15 LOGOUT

To log out your session, simply click **Log Out** tab in the top right corner.



Once selected you will be returned to the login screen.

